

FERNWOOD

WNC

HARDWOOD & EPOXY FLOORING

MORGANTON, N.C.

HARDWOOD FLOORING INFORMATION AND NOTES

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FERNWOOD WNC is located in Morganton N.C. We specialize in hardwood floors: **refinishing, installation, floor patching, engineered hardwood, and vinyl planks.**

We also do Epoxy Overlays for tile, concrete garage floors, and basement floors. Customers can choose from a **solid color, flake floors, or metallic epoxy.**

REFINISHING NOTES

- We offer a **dust-less** sanding process
- Electricity **must be** available in the house or nearby
- Temperature must be set to approximately **70F**
- A working **30 AMP** outlet from a dryer or electric stove (for example) is necessary
- We use **Water Based Polyurethane and Sealer**
- We use a **Satin Finish** unless told otherwise
- We offer **1 coat of Sealer and 2 coats of Poly** making **3 coats of clear protection**
- If staining a floor we prefer to order the stain as quickly as possible to ensure **timely arrival**
- Sample staining is available for customer or contractor approval during sanding process

INSTALLATION NOTES

- Our estimate will show specific **square footage** for your project
- When purchasing hardwood or vinyl planks, keep in mind there will be waste material - purchase **more than necessary**
- Be sure to ask your wood flooring provider for **underlayment or vapor barrier**
- Ideally hardwood flooring bundles should be delivered a week before installation begins allowing the wood to **adapt to the climate inside the house**
- Electricity **must be** available in the house or nearby
- We will choose which **direction** the hardwood floors will run (unless told otherwise **in advance**)

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NOTES

- We do not move furniture
- Toilets must be removed prior to beginning installation or refinishing
- We are not certified plumbers so we can't remove or install toilets.
- Preferably house must be under climate control before and after hardwood floor installation for humidity purposes
- House must be under climate control before and during hardwood floor refinish otherwise poly won't dry and cure properly
- After the last coat of Polyurethane give 4 to 6 hours before walking on it with socks only
- No bare feet and no shoes allowed for 24 hours
- No furniture for 48 hours
- Curing process starts after last coat dries and it may take up to 1 week to cure- the fumes come out, the Polyurethane bonds with the wood and hardens completely
- When an area rug or a piece a furniture, etc. has not been moved for several years, discoloration is likely to occur. When this happens matching it during a refinish is not guaranteed.
- Dog owners may want to consider doggie socks for the one week curing time
- Do not lay any area rugs or paper to protect the floors within the 1 week period of the curing process otherwise the rug or paper might stick to the floor
- We recommend taking off your shoes for the 1 week curing time
- When moving furniture back inside, we recommend a rubber inflatable wheel dolly so the floors won't get dented or scuffed
- When construction on a home involves Electricians, Plumbers, Carpenters, Painters, etc. We need to be the last team to come in and refinish the floors
- Before doing any installations or refinishing, floors must be cleared from paint cans, table saws, wood scraps, drywall sheets, etc. anything that is on the floor has to be removed
- Gas for the stove or pilot must be turned off for safety
- It is not recommended that home owners stay in the home while floors are being completed due to the potential health risks involving noise, dust, and fumes (hearing and lung health)

PERSONAL NOTES
